



## **UK OPEN CAMPS, TRAINING DAYS & SESSIONS** **TERMS AND CONDITIONS**

When you book with Precise Racing, we want you to be completely satisfied with the service we offer from the moment you book to when you collect your child after their training experience. Below are the booking terms and conditions which let you know what to expect from Precise Racing and what we expect from you. We will always try to do the best by your child, make sure they are safe and conduct ourselves with integrity and honesty.

If you have any questions about our Terms and Conditions, please email us on [emily@preciseracing.co.uk](mailto:emily@preciseracing.co.uk)

### **BOOKING**

By making a booking for any of our Summer Camps, Training Sessions or Training days, Parents/Guardians are authorising Precise Racing to act in loco parentis (if child is under 18) and constitutes acceptance of Precise Racing's full T&C's. As a Snowsport England affiliated training organisation, Precise Racing abides by the SE 'Snow Safe' safeguarding policy.

All camp bookings for trainees (if under the age of 18) must be made by parents/guardians online at [www.preciseracing.co.uk](http://www.preciseracing.co.uk) or booked directly with Precise Racing ([emily@preciseracing.co.uk](mailto:emily@preciseracing.co.uk)).

By booking online, you are confirming to Precise Racing that you &/or your child:

- will adhere by our Code of Conduct
- has read our 'Camp & Race Disclaimer' document

### **NOTES**

- Skiers are responsible for their own transport to and from the slopes (unless otherwise stated).
- Food & drinks during the camps are not included in the training costs.
- Ski hire can be arranged prior to the event.
- Skiers are responsible for their own equipment.

## **PAYMENTS**

A booking is only confirmed once Precise Racing have received payment in full. Failure to pay within 14 days of the training, the booking may be cancelled resulting in you &/or your child losing their place.

An invoice can be requested by emailing [emily@preciseracing.co.uk](mailto:emily@preciseracing.co.uk)

## **CANCELLATIONS**

You can cancel a booking up to 14 days before the first date of your booking. A full refund will be issued, with the reduction of the stripe transaction fee if booking was made online.

If cancellation is less than 14 days before the first date of the booking, unfortunately, we are unable to refund any monies due to illness/injury. In the event of illness or injury during the training camp you &/or your child is attending, we can offer a credit note for any remaining full days upon receipt of a doctor's note. Credit notes must be used by the end of the following season.

For each training camp, a minimum number of people need to book to enable the training to take place. Precise Racing will assess whether the minimum number has been achieved and inform you as soon as reasonably practicable (usually no less than 2 weeks before). If it becomes necessary to cancel a training for this reason, Precise Racing will refund all sums paid to Precise Racing in these circumstances, but you will not be entitled to compensation.

In the event of cancellation or curtailment or inability to ski because of inclement weather or lack of snow, no refunds will be made to you unless Precise Racing has obtained a full refund from the relevant service provider(s). In the event of lack of snow, or inclement weather, Precise Racing will endeavour to re-site the training, however this may result in extra costs which will be passed on to you. We strongly recommend you take out cancellation insurance

## **SPECIAL REQUIREMENTS**

Every skier participating in our training has access to the same opportunities, although some children may have specific medical, physical or behavioural requirements that need to be taken into account prior to participating in the training. It is our policy not to exclude any child due to specific needs, wherever possible. The needs of each child vary, so decisions are made on a case-by-case basis, depending on the level of support each individual child requires to enable them to fully participate in and enjoy our training. We request that parents/guardians of children with specific needs contact our staff to discuss how we can best accommodate their child and consider whether any special arrangements need to be made.

## **HEALTH & SAFETY**

There may be occasions where the medical or physical conditions of a child means that it would not be appropriate or safe to include that child in the training on the basis of health and safety. Parents/Guardians must advise our staff if they do not want their children to participate in extra activities beyond ski training. It is the Parents/Guardians responsibility to inform Precise Racing at the time of booking of any pre-existing medical, physical or behavioural conditions, or medication requirements, so that Precise Racing staff can make provision for the child's specific needs on the camp. If a child is deemed too ill by the Precise Racing head coach

upon arrival to the training, we reserve the right to refuse participation. If a child requires medication, our staff can only administer medication if it is specifically prescribed by a health professional.

Appropriate First Aid will be administered to children in the event of an accident while under Precise Racing's care. If the accident is more serious, we may need to call the emergency services and will immediately inform parents.

### **CHANGES TO SCHEDULE**

Information given on the website and in printed materials are correct at the time of publishing and printing. We may need to change dates, location or activity options due to unforeseen circumstances (or the weather), but we will inform you as soon as possible.

### **PHOTOGRAPHY AND VIDEO**

Occasionally photographs of skiers may be used in publicity material relating to Precise Racing. These photos/videos may be used in our marketing materials including for brochures, flyers, website and social media. Where possible the name of the trainee will not be used.

Unless otherwise stated, by booking onto our training it confirms consent to the photograph being used. Photographic opt out forms must be sent to [emily@preciseracing.co.uk](mailto:emily@preciseracing.co.uk) if you wish not to have your child's photograph used for publicity purposes. These forms can be found on our website or sent to you upon request.

### **CHILD EXCLUSION**

Precise Racing reserves the right to exclude any child for any reason, including but not limited to bad behaviour, illness, bullying and repeated late collection. Refunds will not be offered for remaining days when a child is excluded. No refund will be made for days missed and no compensation will be made for any other costs or losses incurred as a result.

### **DATA PROTECTION**

We are registered under the Data Protection Act and will treat all your, and your child's, Personal Information as confidential. We will keep it secure and we will fully comply with all applicable UK Data Protection Act and consumer legislation. Please refer to our Privacy Policy for further information.