

### **RACE EVENTS**

When you book with Precise Racing, we want you to be completely satisfied with the service we offer from the moment you book, to taking part in one of our events. Below are the terms and conditions which let you know what to expect from Precise Racing and what we expect from you. We will always try to do the best by your child, make sure they are safe and conduct ourselves with integrity and honesty.

If you have any questions about our Terms and Conditions, please email us on <a href="mailto:emily@preciseracing.co.uk">emily@preciseracing.co.uk</a>

#### **BOOKING**

All race bookings must be made by parents/guardians/teachers/team managers directly with Precise Racing (<a href="mailto:emily@preciseracing.co.uk">emily@preciseracing.co.uk</a>). Entry forms or Race entry information can be found at <a href="https://www.preciseracing.co.uk">www.preciseracing.co.uk</a>).

## **PAYMENTS**

An entry is only confirmed once Precise Racing have received payment in full. Failure to pay within 3 days of the competition, the entry may be declined, resulting in your child / school losing their place. An invoice can be requested by emailing emily@preciseracing.co.uk

# **CANCELLATIONS**

For any cancellations, an email should be sent to <a href="mailto:emily@preciseracing.co.uk">emily@preciseracing.co.uk</a> to inform Precise Racing as soon as possible so we can issue a full refund, less an administration fee of £10.

If cancellation is within 5 days of the event, unfortunately, we are unable to refund any monies due to illness/injury or other.

In the event of Precise Racing cancelling the event, a refund of all sums will be paid to Schools/Parents/Guardians, but you will not be entitled to compensation.

In the event of cancellation or curtailment or inability to ski because of inclement weather or lack of snow, no refunds will be made to you unless Precise Racing has obtained a full refund from the relevant service provider(s). In the event of lack of snow, or inclement weather, Precise Racing will endeavour to re-site the event, however this may result in extra costs which will be passed on to you. We strongly recommend you take out cancellation insurance

#### **HEALTH & SAFETY**

There may be occasions where the medical or physical conditions of a child means that it would not be appropriate or safe to include that child in the race event based on the health and safety.

It is the Parents/Guardians/Teachers/Team Managers (the person entering the skier's) responsibility to check their racer's are of a standard to safely compete in the race event.

Appropriate First Aid will be administered to competitors in the event of an accident while involved in our race event by a First Aider. If the accident is more serious, we may need to call the emergency services and will immediately inform parents/guardian/teachers/team managers and work together with the Ski Centre.

Precise Racing takes no responsibility or liability for any competitors hiring equipment from the Ski Centre.

#### **CHANGES TO SCHEDULE**

Information given on the website and in printed materials are correct at the time of publishing and printing. We may need to change dates, location or activity options due to unforeseen circumstances (or the weather), but we will inform you as soon as possible.

### PHOTOGRAPHY AND VIDEO

Occasionally photographs of competitors may be used in publicity material relating to Precise Racing. These photos/videos may be used in our marketing materials including for brochures, flyers, website and social media. Where possible the name of the trainee will not be used.

Unless otherwise stated by sending <a href="mailto:emily@preciseracing.co.uk">emily@preciseracing.co.uk</a> an email, it confirms consent to the photograph being used.

Photographic opt out forms must be sent to <a href="mailto:emily@preciseracing.co.uk">emily@preciseracing.co.uk</a> if you wish not to have your child's photograph used for publicity purposes. These forms can be found on our website or sent to you upon request.

### **CHILD EXCLUSION**

Precise Racing reserves the right to exclude any competitor for any reason, including but not limited to bad behaviour, illness, bullying and repeated late collection. Refunds will not be offered when a child is excluded, and no compensation will be made for any other costs or losses incurred as a result.

### **DATA PROTECTION**

We are registered under the Data Protection Act and will treat all your, and your child's, Personal Information as confidential. We will keep it secure and we will fully comply with all applicable UK Data Protection Act and consumer legislation. Please refer to our Privacy Policy for further information.